

les amis du FROMAGE

Shipping Policy

Sales Hours	9:00 am - 5:00 pm
Order Placement	Tel: (604) 732-4218 Fax: (604) 736-0460 Toll Free: 1-877-676-1166
Delivery Dates	<ul style="list-style-type: none">• All orders must be placed 48 hours in advance. Shipping orders requires care, attention and sufficient time to process properly.• Orders will be shipped Monday through Thursday.• We will not ship orders Friday through Sunday• During December and other peak periods, we may require additional time to process your order. We will inform you at the time.
Loss or Damage	<ul style="list-style-type: none">• Your cheese will be shipped in non-insulated containers with ice packs and packing filler.• We will not accept any responsibility whatsoever for any transportation errors that are not caused by les amis du FROMAGE.• We will not accept responsibility for any incorrect addresses or phone numbers provided to us.• We strongly recommend that when ordering perishable items, you confirm that the recipient or other responsible party will be available to receive, open and properly store your order.
Pricing & Availability	<ul style="list-style-type: none">• In the event of a price discrepancy, current prices in the store shall prevail.• All prices are subject to change at any time, without prior notice.• We will make every effort to inform you of price changes prior to shipping.• In the event an item is out of stock, we will contact you prior to shipping.
Payment Methods	<ul style="list-style-type: none">• Credit card payment is quick, and it is the most convenient method of payment chosen by our customers.• We accept visa and MasterCard.• Do not send cash.

All orders do not include the cost of shipping. The cost of shipping will be determined once your order has been placed and processed.

Customer Name		Recipient Name (If different than customer name)	
Shipping Address		City	
Postal Code	Shipping / Courier company you have an account with (If Applicable)		Shipping Account # (If Applicable)
Tel		Fax	Email
Visa	MasterCard	Credit Card #	Exp Date
Cardholder Billing Address (If different than Customer Address)			

- I Hereby authorize **les amis du FROMAGE** to charge my credit card for the amount of my order.
- I understand that I will not hold **les amis du FROMAGE** responsible for any errors related to shipping that are not the fault of **les amis du FROMAGE**.
- I hereby agree to the above out of town shipping policy.

Printed Name

Signature